EXECUTIVE SUMMARY

Welcome to the latest edition of the Joint Organisational Learning (JOL) Online monthly.

This edition covers the recent updates to JOL Online, lessons regarding rail, HAZMAT and motorway safety as well as some excellent notable practices submitted by you, the users.

Generic JOL Mailboxes

Each Local Resilience Forum (LRF), Police, Fire & Rescue Service and Ambulance Service has a generic JOL Mailbox. The Single Points of Contacts (SPoC) for each service have the responsibility for monitoring this mailbox and forwarding all the relevant information to colleagues in their organisation.

If you have identified a lesson you would like to share but you are not a JOL Online User, you can do so by sending it to your organisation's JOL mailbox where the SPoC will pick it up. If you don't know your JOL mailbox address, please contact jol@jesip.org.uk and the address will be sent to you.

If you are a SPoC and have not received anything in to your JOL mailbox in the last few weeks, please contact the JOL Coordinator, as there may be an issue with the mailbox or security barriers to receiving information.

KEEP INFORMED THROUGH
JOL@JESIP.ORG.UK

Embedding JESIP Notable Practices

It has been a month of Notable Practices!
Thank you to those who have already shared their ideas and innovations.

We would like to hear more though. Services often contact us to find out how other agencies are embedding JESIP. If your organisation has any processes that work well in order to embed JESIP please share them by submitting your ideas to JOL Online. You never know, what may seem a small thing to your service, could solve a problem for another!

JOL Online Updates

The embedding workshops assisted greatly in providing feedback and we are currently working on implementing the ideas discussed, some of which have already been implemented. These include:

- A new **submissions tab** – where you can find all your submissions and review their status

- Clarity around the JOL SPoC tick box when creating an account – to make users aware of the process for becoming a JOL SPoC

- **Published submissions** have been re-organised – so when viewing a submission you see the **summary** first

- The location questions are now **optional** – to provide assurance of anonymity

- The footer bar has now been reduced to **improve visibility** on smaller screens

- You can now **download reports** regarding JOL Activity in **graph** format and print to PDF.

Please let us know if you have any comments or recommendations to improve JOL Online.
REMEMBER – This is <u>YOUR</u> System!

PREPARING FOR EMERGENCIES

If you have any multi-agency photographs from incidents, exercising or training that you would like to share with us – please email them in to jol@jesip.org.uk

We would welcome photographs from ANY responding agency to use in our JESIP publications such as the JOL Online Monthly.

JOL ONLINE ACTIVITY

This section of the newsletter highlights some of the lessons identified and notable practice that you have uploaded onto JOL Online.

LESSON IDENTIFIED
TREND

A number of submissions have been received regarding initial information not being shared amongst responding agencies. The use of METHANE when communicating between control rooms encourages a robust process to ensure all relevant information is shared.

LESSON IDENTIFIED
LI01365

A recent incident resulted in a near miss when working around rail. It is vital you ensure all first responders are safe and communicated with before the railway line is re-opened. We will keep you updated with the progress of this lesson.

NOTABLE PRACTICE
NP01347

An LRF has created information folders for their SCG commanders. These folders include:

- JESIP material
- a list of powers and policies
- The LRF Emergency Procedures Manual
- SCG and TCG Aide Memoire
- Strategic Policy
- Standardised agreed agendas
- common objectives

These folders provide a better understanding of LRF procedures, documentation and JESIP principles.

The same will be produced for TCG, Cell Chairs & Command Support Managers.

NOTABLE PRACTICE
NP01331, NP01343, NP01344

A Police Service has kindly shared their documentation with all JOL Online SPoCs to assist other agencies to provide assurance with regards to embedding JESIP. There is also an Organisational Learning document which documents their procedures for learning within their organisation.

LESSON IDENTIFIED
LI01352

At a recent incident it was identified that carbon monoxide from the exhaust of an outside generator had entered through the cavity of a nearby domestic address. This should be considered when completing risk assessments regarding the placement of portable generators.

Virtual Reality

Photograph: brandquarterly.com

The JESIP team would be very interested to hear from any responding agencies who have experience of training via the virtual reality medium.

If you have taken part in or looked into any kind of VR training, our Police Senior User Paul Owen would be grateful to hear from you.

You can contact Paul via his email:
paul.owen@hampshire.pnn.police.uk

**Please let us know if you have any comments or recommendations to improve JOL Online.
REMEMBER – This is YOUR System!**

PREPARING FOR EMERGENCIES