Have you identified any learning?

CONSIDER:

What worked well and what didn't work well? What do I need to feed into my local de-brief procedures?

- Joint hot de-brief (where possible)
- Single service de-brief
- Multi-agency de-brief

To continually improve joint working the national Joint Organisational Learning (JOL) arrangements have been established to capture, share and act on interoperability lessons from past events. Lessons meeting the criteria below should be submitted:

- relate to emergency response interoperability from any of the agencies involved:
- had an impact on the effectiveness of at least two of the responding agencies;
- impeded successful interoperability
- are known recurring issues; and/or
- if resolved could benefit other agencies therefore may have national impact

Interoperability will be enhanced if information is assessed for:

Information

Assessment

- Relevance: In the current situation, how well does the information meet the needs of the end user?
- Accuracy: How well does the information reflect the underlying reality?
- Timeliness: How current is the information?
- Source reliability: Does previous experience of this source indicate the likely quality of the information?
- Credibility: Is the information supported or contradicted by other information?

IIMARCH



INTENT

METHOD

ADMINISTRATION

RISK ASSESSMENT

HUMANITARIAN

ISSUES

COMMUNICATIONS

The application of simple

principles for joint working are particularly important in the early stages of an incident, when clear, robust decisions and actions need to be taken with minimum delay. often in a rapidly changing environment

Responder organisations

should consider and not

discount sources of local

or specialist knowledge.

as they may be able to

provide information

about the incident o

A working strategy

to achieve.

should set out what

responders are trying

the location.

REFER TO **PRINCIPLES**

The co-location of responders should occur as soon as reasonably practicable.

REFER TO

DECISION

DIAGRAM

Regulations are in place

about the sharing of data:

however, this should not

prevent responders

information in order to

sharing relevant

save lives and

reduce harm.

JOINT

MODEL

communications between

People should start

major incident must be shared with other organisations as soon as possible.

The declaration of a

HAZARDS

AIDE MEMOIRE

MAJOR INCIDENT

EXACT LOCATION

TYPE OF INCIDENT

NUMBER OF

CASUALTIES

What hazards or potential hazards can be identified?

What are the best routes for access and engress?

How many casualties are there. and what condition are they in?

EMERGENCY SERVICES

Which, and how many, emergency responder assets and personnel are required or are already on-scene?

JOINT DOCTRINE: A Short Guide

DIAGRAM

Failing to make a

consequently doing

nothing is a risk and

A common understanding

policies and procedures

responder organisations

complement rather than

compromise each other.

is essential, to ensure

that the activities of

of relevant powers.

decision and

has potential

life-threatening

consequences.

responders should be implemented as soon as possible to enable the development of shared situational awareness.

Recording of decisions

is critical and where

possible should be

undertaken by a

trained loggist.

Interoperable voice

from a position of and harm if they do not share information

REFER TO M/ETHANE DIAGRAM

It is essential that responder organisations have robust debrief procedures at a local level, which include ways to identify any interoperability lessons and raise them to the national level

via JOL Online.

JESIP

Where lines of communication are

established between control rooms, these should remain open until such time that a joint agreement is reached that they are no

longer required.

JESIP Working Together - Saying Lives

Has a major incident been declared?

(Yes/No - If 'No', then complete

What is the exact location or

What kind of incident is it?

geographical area of the incident?

ETHANE message)

Principles

CO-LOCATE

Co-locate with other responders as soon as practicably possible at a single, safe and easily identified location.

COMMUNICATE

Communicate using language which is clear, and free from technical jargon and abbreviations.

CO-ORDINATE

Co-ordinate by agreeing the lead organisation. Identify priorities, resources, capabilities and limitations for an effective response, including the timing of further meetings.

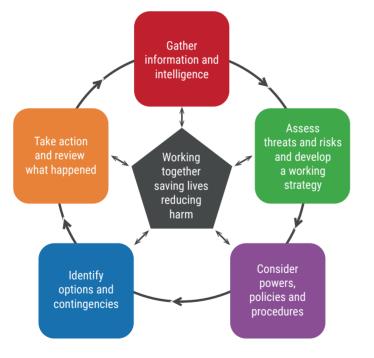
JOINTLY UNDERSTAND RISK

Jointly understand risk by sharing information about the likelihood and potential impact of threats and hazards, to agree appropriate control measures.

SHARED SITUATIONAL AWARENESS

Establish shared situational awareness by using M/ETHANE and the Joint Decision Model.

Joint Decision Model



Decision Controls

A) WHY ARE WE DOING THIS?

- · What goals are linked to this decision?
- · What is the rationale, and is that jointly agreed?
- Does it support working together, saving lives, reducing harm?

B) WHAT DO WE THINK WILL HAPPEN?

- What is the likely outcome of the action; in particular, what is the impact on the objective and other activities?
- How will the incident change as a result of these actions, what outcomes do we expect?

C) IN LIGHT OF THESE CONSIDERATIONS, IS THE BENEFIT PROPORTIONAL TO THE RISK?

• Do the benefits of proposed actions justify the risks that would be accepted?

D) DO WE HAVE A
COMMON UNDERSTANDING
AND POSITION ON:

- The situation, its likely consequences and potential outcomes?
- The available information, critical uncertainties and key assumptions?
- Terminology and measures being used by all those involved in the response?
- Individual organisation working practices related to a joint response?
- Conclusions drawn and communications made?

E) AS AN INDIVIDUAL:

- Is the collective decision in line with my professional judgement and experience?
- Have we, as individuals and as a team, reviewed the decision with critical rigour?
- Are we, as individuals and as a team, content that this decision is the most practicable solution?

Joint Understanding of Risks

IDENTIFY HAZARDS

This begins with the initial call to a control room and continues as first responders arrive on scene. Information gathered by individual agencies should be disseminated to all first responders, control rooms and partner agencies effectively.

CARRY OUT A DYNAMIC RISK ASSESSMENT (DRA)

IDENTIFY TASKS

Each individual organisation should identify and consider their specific tasks, according to their role and responsibilities. These tasks should then be assessed in the context of the incident.

Individual agencies carry out dynamic risk assessments, reflecting the tasks and

objectives to be achieved, the hazards identified and the likelihood of harm from

those hazards. The results should then be shared with all agencies involved.

APPLY RISK CONTROL MEASURES

Each organisation should consider and apply appropriate control measures to ensure any risk is as low as reasonably practicable. The hierarchy of control should be considered when agreeing a co-ordinated control measure approach: Elimination, substitution, engineering controls, administrative controls, and personal protective clothing and equipment.

HAVE AN INTEGRATED MULTI-AGENCY OPERATIONAL RESPONSE PLAN

The outcomes of the hazard assessments and risk assessments should be considered when developing this plan, within the context of the agreed priorities for the incident. If the activity of one organisation creates hazards for a partner organisation, a solution must be implemented to reduce the risk to as low as reasonably practicable.

RECORD DECISIONS

The outcomes of the joint assessment of risk should be recorded, together with the jointly agreed priorities and the agreed multi-agency response plan, when resources permit. This may not be possible in the early stages of the incident, but post-incident scrutiny focuses on the earliest decision-making.