JESIP NEWS

Working Together – Saving Lives

Welcome to the 23rd Edition of JESIP News

In this edition, we take a look at the future arrangements for the central JESIP team, discuss developments to your favourite JESIP product and the launch of some new guidance and much more…. We have also incorporated the JOL Monthly Newsletter into this addition.

Goodbye to Finola

For those of you who have ever emailed the JESIP contact email, it is likely the response you received, albeit signed from '*The JESIP Team*', was actually from Finola Carey, our Project Manager.

Finola joined the team in 2016 from Hertfordshire Police and has been an integral part of the JESIP team up until March this year.

Finola has now left the team to pursue an exciting new career with the John Lewis partnership. We wish Finola the very best of luck as she moves from being our colleague to a John Lewis Partner.

The Police Knowledge Area…or PoLKA for short!

The Police Knowledge Area (PoLKA) has a rejuvenated JESIP Community. Initially started in 2013, the area needed a refresh, this has now been completed.

PoLKA remains the place for single agency police lessons, alongside Lessons Identified Debriefing (LID) for ambulance and National Operational Learning (NOL) for the FRS community.

Police colleagues are encouraged to follow and contribute to the JESIP Community on PoLKA, sharing learning and experiences helps to improve our future response.

Changes to the JESIP team

For those with a long enough memory you will recall that the JESIP team was established in Sept 2012, at its peak the team numbered some 15 staff, a mixture of Emergency Services responders and staff and civil servants.

It has always been the aim that JESIP would be embedded into responder agencies business as usual arrangements and the national team would reduce in size as the level of support required diminished.

From the information provided by services on the embedding questionnaire over the past 12 months, it is now felt that services have reached a point of maturity where this can happen.

From July 1st there will be a team of two at the centre, this will consist of Carl Daniels continuing as the Deputy Senior Responsible Officer and Charis Taylor as the JOL Coordinator. This means that sadly, Paul Owen, our Police Senior User will leave the team and return to his Home force of Hampshire Constabulary at the end of June. We wish him all the best for his future and thank him for his time with the central JESIP team.

Where possible, we will still look to support services with their embedding activity, this includes providing assurances to Ministers of progress through the completion of the embedding dashboard. We are will be distributing it for completion by services, the closing date for returns will be the 3rd week of August 2019.

The team can be contacted via contact@jesip.org.uk

THE JESIP APP.... what's new?

The team are delighted to announce that the Desktop version of the ever popular JESIP App is now available to download. This adds to the availability across iOS, Android and Windows phone devices, but we haven't stopped there...... The App is also available as a web-based tool, meaning **ANY** device with a connection to the internet can access the app and its features without having to install it locally on the device.

Whilst developing these two new versions, we have made some improvements to the App functionality too. You can now complete a template for the JDM which is useful for helping to track decisions or for use as an agenda for meetings as suggested in the Tactical Command Roles and Responsibilities. Thank you to West Sussex County Council for the suggestion and support with this.

The IIMARCH form has also changed, you now do not have to navigate between pages when completing the form which makes the process much simpler.

This web version can be found here https://jesip.eby-transfer.com/ with the Windows desktop version available at the Microsoft store, or on the JESIP website https://www.jesip.org.uk/jesip-app
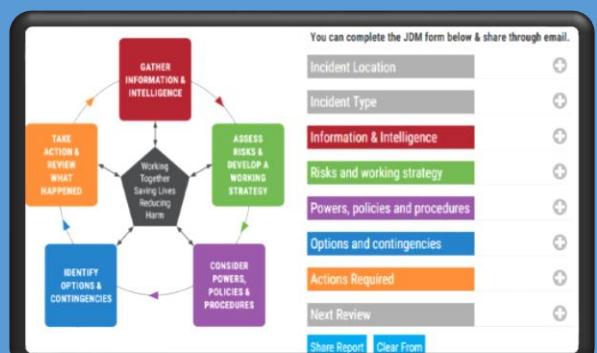
Combined Tactical Air Cell (CTAC).... First national guidance launched
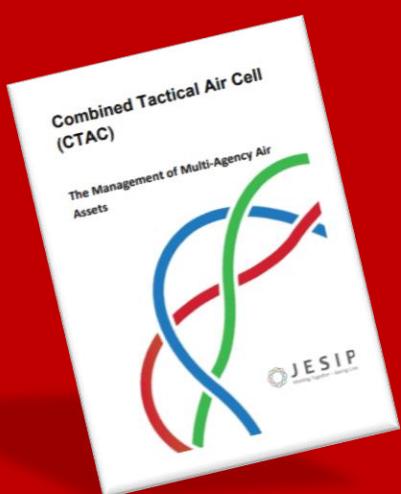
Air assets are a vital resource for responders and the increasing use of them requires rigorous arrangements to be in place when multiple aircraft, either manned or unmanned are operating in crowded airspace.

The Combined Tactical Air Cell (CTAC) guidance has been developed with emergency services and military aircraft operators to provide guidance on the management of multiple air assets.

A CTAC *should be set up* for protracted major incidents involving three or more air assets from two or more agencies, however requesting a CTAC should be *considered* in the early stages of any major incident or event where air support is likely to be involved. The full document, which carries the JESIP branding and is aligned to the JESIP ways of working is available on the JESIP website, https://www.jesip.org.uk/documents-of-interest

///lands.bands.bronze

No, it's not a typo! these are the three words that precisely describe the centre spot at Wembley Stadium, as given by what3words - a system now being used by an increasing number of agencies around the UK.
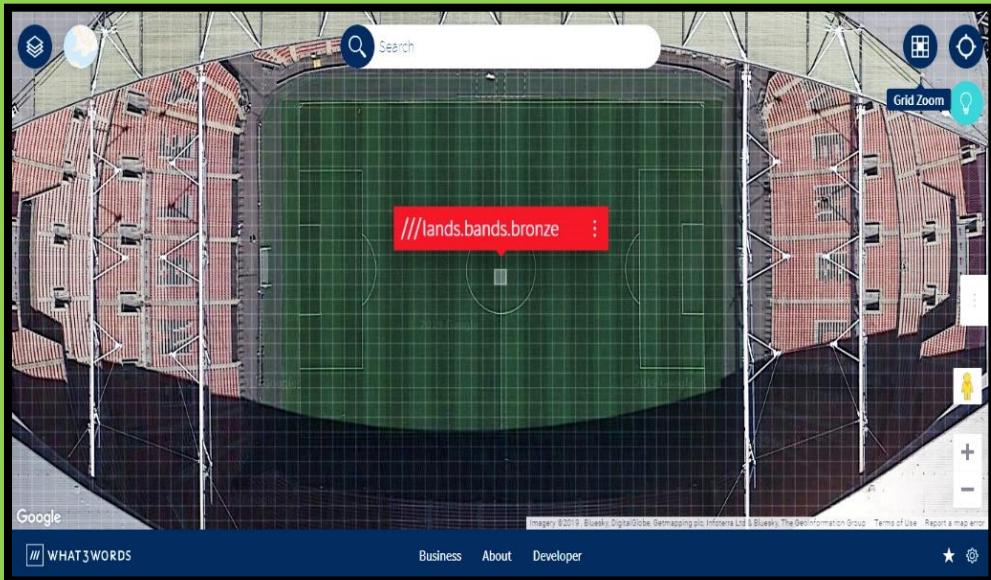
what3words assigns every 3m x 3m square on Earth, 3 random words, making the communication of your location much easier, particularly in rural areas, at events or for large-scale operations.

There is a free app which can be found on the APP Store and Google Play stores and you can explore the map at map.what3words.com, but we are also looking at ways to integrate this into the JESIP APP in the future.

Take a look at the incredible capability at the following link: https://www.bbc.co.uk/news/technology-47705912

You can find out more about what3words on their website https://what3words.com

AIRWAVE MULTI-AGENCY TALKGROUPS

The issue of commanders failing to use multi-agency talk groups at exercises has once again been identified.
The benefits of using multi-agency talk groups are:

- Access to immediate information sharing to aid decision making
- Greater shared situational awareness
- Continual updating of the joint understanding of risk

Early identification of a talk group is essential and will support the multi-agency response. The talk group can be set up before all the commanders are on scene – control rooms can facilitate this to enable immediate information sharing, building commanders situational awareness before they co-locate, making the process on scene more efficient and as a result, decreasing the time taken to deploy staff.

The use of multi-agency talk groups should be reinforced through the monthly Airwave tests. Services are encouraged to record the outcomes of these tests for their own records. They should also share any lessons identified and notable practice on JOL online, just like North Wales Police did with their Airwave test process (NP01166)

NATIONAL RESILIENCE STANDARDS

The 2015 Security Defence and Security Review contained a commitment to produce a new set of resilience standards. With the first 12 published in 2018, there are now 15 standards covering various areas of civil protection. These will be extended over time, and individual standards will evolve in response to experience from implementation, user feedback and lessons identified.

The standards do not introduce any new duties on emergency responders. They set out expectations of good and leading practice for Local Resilience Forums (LRFs), which build on and complement statutory duties under the Civil Contingencies Act (2004) and other relevant legislation. The statements of good and leading practice reflect the consensus view of local emergency responders and the government departments and agencies who drafted, contributed and were consulted on these statements.

The standards have two functions: i) as a yardstick for assurance through self- assessment and peer review, and ii) as guidelines for continuous improvement. The standards are available on ResilienceDirect

"Those that fail to learn from history, are doomed to repeat it."
Winston Churchill

We have received over 80 submissions to JOL Online since the beginning of the year and the team are busy working through each lesson identified and notable practice. If you need any help with your submissions, do not be afraid to ask, we are here to help!

LESSON IDENTIFIED TREND

A number of recent submissions have identified lessons regarding the failure to use of interoperability talk groups during incidents and exercises, and the detrimental effect this has had on the response.

The JOL team would advise responding agencies to review which staff are taking part in these monthly tests and ensure that those who may need to use the talk groups at incidents are involved in future tests.

LESSON UPDATE
WORKING AROUND RAIL

The JOL team have liaised with various agencies including colleagues from Network Rail.

All staff are reminded to adhere to their organisations current SOPs and guidance when working around the railways. Responding agencies should ensure their operational staff are aware of procedures when working around rail and the JOL team recommend this information is disseminated again within their organisation as a reminder.

Further information is currently being reviewed and will be shared with you once completed.

New Categories

We continue to make improvements to the JOL Online system following feedback from Users. We have also added New categories to the Risk Type section including EU EXIT, drones and Marauding Terrorist Attack.

Rave Incidents

We have been asked by a responding agency for any information to assist the response to rave incidents. If you have any lessons identified or notable practices, we would be grateful if you would please submit to JOL Online, so we can share with other responding agencies.

Please let us know if you have any comments or recommendations to improve JOL Online. REMEMBER – This is <u>YOUR</u> System!

KEEP INFORMED THROUGH
JOL@JESIP.ORG.UK

If you have are looking for specific lessons regarding a capability that you cannot yet find on JOL Online, let us know and we will ask the responding community.