

# JESIP NEWS



**JESIP**  
**JOL ONLINE**  
 Joint Organisational Learning  
 Learning together for safer, stronger communities

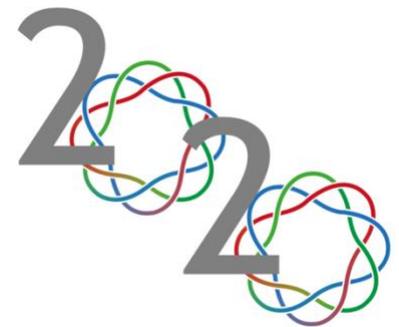
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## A New Year, A New Decade!

The JESIP Team would like to wish all our colleagues a Happy New Year and we hope you have had a great start to the new decade.

We would like to thank all of you who worked over the festive period and spent precious time away from their friends and families to provide a response 24/7 within the UK.

Our thoughts also go out to colleagues in Australia who have been responding to some of the worst bushfires in history, and to the families of those who have lost their lives including those firefighters who died in the line of duty.

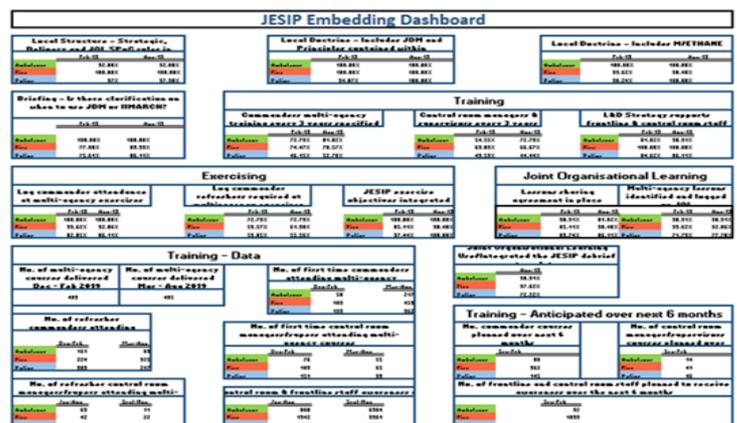


## JESIP Embedding Questionnaire

The JESIP Interoperability Board have reviewed the embedding questionnaire that is sent out to the emergency services. You will be pleased to hear that the number of questions on the questionnaire has been reduced and moving forward the focus will be on your training figures and live deployments.

The information received from these questionnaires are used to inform government departments and national bodies of the progress services have made with embedding JESIP, so it is imperative that the results you return are as accurate as possible.

The next questionnaire will be sent to your organisation in the next few weeks.



Thank you to those organisations that have sent in their JESIP training scenarios. We will share these with other regions to share ideas and make organising your local training less time consuming.

# National Strategic Learning Event

In September 2019, JESIP in collaboration with the Cabinet Office ran a free Strategic learning event at the Emergency Planning College in Easingwold, York.

With attendees from a range of Category One and Two agencies, voluntary sector and Government departments, it was very encouraging to see such a diverse group of people from various organisations, coming together to discuss the importance of turning lessons identified into lessons learned for the benefit of future response.

We are grateful to the excellent speakers who took to the stage to present their own experiences in the learning process and the audience participated fully, providing some searching and pertinent questions for the speakers.

With 30 years' experience in the legal profession and having defended the Emergency Services at inquests into some of the biggest incidents in the UK, Fiona Barton QC highlighted some extremely pertinent points.

***'Whilst the response to the incident is vitally important, so is the preparation for it and this is what the legal aspects will look at'***

Fiona discussed how information can be redacted for sharing, and how services have a responsibility to not just learn and adjust their own response, but to also share this learning with partners to prevent others experiencing the same difficulties.

***'It is only possible to learn from past incidents if we foster a true learning culture'***

This was highlighted by members of the Wiltshire and Swindon LRF, when sharing their experiences of sharing the lessons identified from the Nerve Agent incidents of 2018 through JOL Online.

They walked the audience through the timeline of events, including response, recovery, debriefing and sharing the lessons identified, all the way through to today, as they are still in the process of debriefing the recovery aspect of the events.

There is so much information to extract from this very protracted, unique incident that is relevant to so many other potential responses.

***'To be able to share their learning whilst still dealing with the event is a positive message to other responding agencies'***



Delaying the sharing of information for any reason, when there is the capability available via JOL Online to anonymise and share only the lesson, rather than content specific to the incident, increases the risk of the lesson being repeated, at the detriment of responding staff, members of the public, infrastructure of the environment.

***'The importance of understanding that lessons can be redacted appropriately through a robust governance process to enable sharing to occur should not be underestimated'***

This was reinforced by Denise Ward from the Counter Terrorism Operational Development Unit (ODU). Who said 'Ensuring that information is redacted and shared with responding agencies is the primary focus for the collaboration of ODU and JOL Online.'

The ODU are proactive in sharing relevant lessons with responding agencies through the JOL system and Denise informed the attendees how this is accomplished and the governance processes to support it.

We have received many requests to run further events like this and we will keep you posted via JOL and Resilience Direct of any future ones.

# The Grenfell Tower Report Phase 1

The Grenfell Tower Inquiry Phase 1 Report was made public in October 2019. There were some recommendations around joint working and activities are already in progress to implement these:

## **Recommendation 17: Co-operation between emergency services**

33.31 - A point of concern that has emerged from the evidence heard in Phase 1 is that the emergency services failed to co-ordinate with each other and share information as intended, particularly during the early phases of the incident. Most seriously, each declared a Major Incident without immediately informing the others that it had done so. These failures represent weaknesses in the arrangements under which Category 1 Responders are to work together in response to a serious incident. I therefore recommend that the Joint Doctrine be amended to make it clear:

**a. that each emergency service must communicate the declaration of a Major Incident to all other Category 1 Responders as soon as possible;**

*The JESIP Joint Doctrine review will include further specific guidance that services must communicate a declaration of a Major Incident to other Category 1 agencies as soon as possible, it will also consider guidance on the requirement to inform other agencies, such as category 2 responders and the military, who may be affected or included in the response to this declaration.*

**b. that on the declaration of a Major Incident clear lines of communication must be established as soon as possible between the control rooms of the individual emergency services;**

**c. that a single point of contact should be designated within each control room to facilitate such communication;**

*The review will consider how the existing guidance set out in Section 6 (Control Rooms) of the Joint Doctrine, specifically 6.1.1, Supporting principle 1 (b) around the establishing of a Single Point of Contact (SPoC) in each control room can be enhanced to support the establishing of suitable and robust communications between control rooms as quickly as possible and reinforcing the need to identify a SPoC in each individual Control Room.*

**d. that a “METHANE” message should be sent as soon as possible by the emergency service declaring a Major Incident.**

*The JESIP Joint Doctrine review will build on the current guidance around the use of METHANE messages and will include clear direction on the sharing of messages with all responding agencies as soon as possible.*

As services work through the recommendations, they are encouraged to share on JOL Online, any which may have a suggestion of interoperability or multi-agency working, the full JOL process can then be applied to these lessons. Where it is a single sector issue, you are encouraged to put this on your single sector lessons platforms.

# Communications Tactical Advisor Course Dates



## One Day refresher course for existing Advisors:

- 10 February 2020 **Sussex Police** Church Lane Lewes BN7 2DZ
- 18 February 2020 **GMP Force Headquarters**, Northampton Road, Manchester, M40 5BP
- 19 February 2020 **British Transport Police Force HQ**, 25 Camden Road, Camden, London, NW1 9LN
- 27 February 2020 **Staffs Fire & Rescue Service**, Pirehill House, Stone, Staffs, ST15 0BS
- 18 March 2020 **West Yorks Wakefield District Police**, Havertop Lane, Wakefield WF6 1FD
- 19 March 2020 **Derby Fire & Rescue Joint Training Centre**, Ripley DE5 3QU
- 30 March 2020 **Avon Fire SWCDC** Lansdown Rd Bath BA1 9DB
- 31 March 2020 **Llandrindod Wells Fire station**, Noyadd Park, Llandrindod Wells LD1 5DF
- 08 April 2020 **Beds Fire, Dunstable Community Fire Station**

Cost £83 per person - To book a space please email [deliveryadmin@college.pnn.police.uk](mailto:deliveryadmin@college.pnn.police.uk)

## Course Dates and Venues

Start date	End date	Venue	Places
14/01/2020	16/01/2020	EPC, Easingwold, York YO61 3EG	Please email (subject to minimum delegate numbers being met)
21/01/2020	23/01/2020	Northampton Police Headquarters, Wootton Hall Park, Northampton, NN4 OJQ	Please email (subject to minimum delegate numbers being met)
10/03/2020	12/03/2020	West Midlands Police Headquarters, Lloyd House, Colmore Circus Queensway, Birmingham, B4 6AT	Please email (subject to minimum delegate numbers being met)
19/05/2020	21/05/2020	Southern Region, Venue TBC	Please email (subject to minimum delegate numbers being met)
07/07/2020	09/07/2020	EPC, The Hawkhills, Easingwold, York YO61 3EG	Please email (subject to minimum delegate numbers being met)
15/09/2020	17/09/2020	West Midlands, Venue TBC	Please email (subject to minimum delegate numbers being met)
10/11/2020	12/11/2020	Souther Region, Venue TBC	Please email (subject to minimum delegate numbers being met)
12/01/2021	14/01/2021	EPC, The Hawkhills, Easingwold, York YO61 3EG	Please email (subject to minimum delegate numbers being met)
16/03/2021	18/03/2021	Venue TBC – West Midlands	Please email (subject to minimum delegate numbers being met)

# Action Note – Declaration of a Major incident

The latest Action Note was sent out to services in December 2019. This forms part of the implementation of recommendations from the Grenfell Tower Inquiry Phase 1 Report.



The JESIP Team have created an aide memoire for the Control Room Principles to assist control rooms in identifying and delivering their roles and responsibilities with their multi-agency partners.

The aide memoire can be printed off as a poster or individual handout for control staff and we would encourage services to ensure their staff have sight of this. Please visit [https://www.jesip.org.uk/uploads/media/Control Room Supporting Principl.pdf](https://www.jesip.org.uk/uploads/media/Control_Room_Supporting_Principles.pdf) to download the aide memoire.

Blue light agencies should send their response to their JESIP Organisational Points of Contact (OPOC) by 29<sup>th</sup> February 2020, this forms part of the implementation of recommendations from the Grenfell Tower Inquiry Phase 1 Report. If you have any queries, do get in touch.

## Lesson Identified LI02588

A Fire and Rescue service (FRS) were mobilised to an incident when their control room received a stand down from another agency.

The rationale for the decision to stand down the FRS was not recorded by the on\_scene commanders or in any control room incident logs.

The Fire & Rescue Service were then requested to re attend the original incident some 25 minutes later.

If control rooms receive a stand down request, they are reminded to clarify the rationale and log all information around decisions made.

## Lesson Identified LI02406

Communications delivered by commanders were not filtering through accurately and effectively to operational responders on scene. Responders were also returning to their single-service briefings, following operational commander briefings, uncertain or confused by the language used by other responding organisations.

The use of the JDM/IIMARCH should assist with this process and commanders should confirm with responding staff whether they have understood the information.

This is a lesson that is repeated regularly therefore the briefing process should be emphasised during training.

## Notable Practice NP02600

Holding a multi agency exercise demonstrating joint working of Volunteer agencies using JESIP principles in a live exercise.

Bringing together a number of agencies and providing them with communications and an ability to communicate at top level with control provided by a CAT1 (simulated) lead agency.

This offers the CAT1 / 2 community the ability to harness the activities and capabilities of volunteer agencies in support of a common mission/task.

Please let us know if you have any comments or recommendations to improve JOL Online. REMEMBER – This is YOUR System!

KEEP INFORMED THROUGH  
[JOL@JESIP.ORG.UK](mailto:JOL@JESIP.ORG.UK)